



24/7



Identity Theft

Resolution Services

ID RESOLVE

A New Program to Help Legionnaires Fight Back Against Identity Theft

Identity theft is the fastest growing crime in America and has affected more than 16.7 million victims, with veterans being especially vulnerable targets. Data breaches are becoming more frequent and, when an identity thief strikes, most victims are left to clean up the mess themselves, unsure of where to turn to first. We've heard Legionnaire's concerns around the growing threats of identity theft and are proud to provide a new service to address this concern.

ID Resolve focuses solely on the aftermath of identity theft and resolving the issue. With call centers located in the US, Legionnaires can activate an important set of services to fix the situation and restore their name. ID Resolve's Identity Resolution Specialists are certified in identifying and repairing any type of identity theft such as medical fraud, Social Security identity theft, and financial theft.

ID Resolve is available to Legionnaires at a special member-only rate and provides resolution services for a full year. Plus, Legionnaires can take up to 30 days to review ID Resolve and decide if it's right for them; if not, a full refund is available as long as the services have not been used.

There are two annual memberships available:

Member: \$79/year
Couple: \$99/year

To learn more or enroll in ID Resolve, visit www.thelit.com/IDResolve

ID Theft

by the numbers

Claims a new victim every 2 seconds

16+ mill. victims targeted in the U.S.

\$16 billion in losses

Veterans are 50% more likely to be the victim of identity theft

There were 1,579 data breaches last year

40+ hours spent resolving an identity theft case



Services provided by Generali Global Assistance. Generali Global Assistance has been a leading provider of identity and digital protection solutions, travel insurance, and other assistance services for more than 35 years. Generali Global Assistance is part of the multinational Generali Group, which for over 185 years has created a presence in 60 countries with over 74,000 employees. Generali's success has been built on the foundation of trust that clients have placed in their ability to provide assistance in the most difficult of circumstances.



LEGIONNAIRE INSURANCE TRUST PROGRAM

Offered by Worldwide Rescue & Security, Inc.

ID RESOLVE SERVICES

1. **24/7 Expertise:** ID Resolve's identity theft resolution specialists are available 24/7 to help restore the Member's identity and prevent further damage in the event of an incident. In the event of an Identity Theft, we will assign a personal case manager to assist the Member by providing the services described below.

2. **Identity Theft Affidavit Assistance and Submission:** ID Resolve will provide the Member with an Identity Theft affidavit, used to dispute any fraudulent claims or activity. After assisting with its completion, we will submit it to the authorities, credit bureaus and creditors on the Member's behalf.

3. **Creditor Notification, Dispute and Follow-Up:** ID Resolve will contact the Member's creditors' fraud departments to dispute each fraudulent occurrence, continue to follow-up until each matter is properly handled and notify the Member throughout the process with a weekly status report.

4. **Inform Police/Legal Authorities:** ID Resolve will assist the Member in reporting the fraudulent activity to the local authorities and will forward a report of the fraudulent activity to creditors.

5. **Credit Freeze:** If the Member needs to block suspicious activity occurring on the Member's account, ID Resolve will work with the credit reporting agencies to place a credit freeze on the Member's credit record(s) in states where this service is available in accordance with state law.

6. **Lost Wallet Assistance:** ID Resolve will notify the appropriate bank or agency to assist the Member in canceling or replacing stolen or missing items such as credit/debit card, driver's license, Social Security card, or passport.

7. **3-Bureau Fraud Alert:** ID Resolve will enhance the Member's fraud protection by assisting the Member with placing a fraud alert on the Member's records at all three credit bureaus.

8. **Medical Identity Theft Assistance:** In the event the Member becomes the victim of medical identity theft, ID Resolve will provide help with fraudulent medical claims placed in the Member's name and medical care that was received fraudulently by another individual in the Member's name. We will help the Member to ensure that healthcare, insurance claims and medical records are corrected and we will involve our in-house medical staff if necessary.

9. **Translation Services:** If the Member is abroad, ID Resolve will help the Member communicate with the local authorities, including filing an identity theft incident report. It is the responsibility of the Member to pay for any cost associated with the translation services.

10. **Emergency Cash and Travel Arrangements:** If the Member experiences Identity Theft more than 100 miles from the Member's primary place of residence, ID Resolve will provide the Member an emergency cash advance of up to \$500 and assist with emergency travel arrangements, including airline, hotel and car rental reservations. All costs associated with this Service will be the Member's responsibility. These Services must be secured by a valid credit card.